

September 2, 2016

Dear DeVilbiss Distributors,

In early 2016 DeVilbiss announced that, as part of Carlisle Fluid Technologies, we would be moving to a new corporate headquarters in Scottsdale, AZ. Much progress has been made towards that transition, and we wanted to update you at this time.

Beginning Tuesday, September 6, 2016, DeVilbiss Customer Service will be located in the new Scottsdale office. In order to accommodate our customers and end-users, representatives will be available to answer phone calls and emails beginning at 5:00am through 5:00pm, local time.

Contact methods for Customer Service remain the same:

Phone: 800-445-3988

Fax: 800-445-6643

Email: [askus@carlisleleft.com](mailto:askus@carlisleleft.com)

Orders: [orders@carlisleleft.com](mailto:orders@carlisleleft.com)

Correspondence should be mailed to:

Carlisle Fluid Technologies

Attn: DeVilbiss Customer Service

16430 N Scottsdale Road, Suite 450

Scottsdale, AZ 85254

Additionally, the DeVilbiss warehouse and shipping facility is approaching a transition to the Carlisle Fluid Technologies manufacturing plant in Jackson, TN. We anticipate this move to begin in early October and be completed by November 2016. This transition will take place in phases so as to not disturb our shipping routines. Please continue to submit orders to Customer Service by email or fax.

In conjunction with the relocation of our warehouse, our office building in Swanton, OH will be closing, with Engineering and Marketing personnel relocating to our Toledo, OH facility. Further timing and information will be sent out as it becomes available.

Again, we anticipate that there will not be a disturbance to your orders being processed and shipped, and we appreciate your patience during this transition. As always, thank you for your support of DeVilbiss Automotive Refinishing.

Best Regards,  
Your DeVilbiss Team

419-825-8100 OFFICE  
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